

Simple Advice to Help Your Pharmacy Team

Please be patient whilst we deal with increased demand

- Follow the NHS advice and do not visit a pharmacy if you or anyone in your household has a temperature or a new and continuous cough, even if it's mild.
- Plan ahead if you can. We are working hard to manage the increased demand. Please only order your next prescription seven days before it is due. This will help the pharmacist deal with urgent requests and queries.
- Sign up for electronic prescriptions if you haven't already done so, this will reduce the amount of time you are in the pharmacy.
- Put your contact details on your prescription so we can let you know when your medicines are ready to collect. This will reduce the amount of time you need to be in the pharmacy.
- Please only phone us if it is urgent.
- If you are self-isolating please ask family, friends or neighbours to collect your medication, and if you don't have anyone, speak to us for advice about how we can help.
- If you are well and able to visit the pharmacy yourself, think about how you can help family, friends and neighbours who are self-isolating by collecting their medicines (you may need to take ID with you and you will need to know the name and address of the person you are collecting for).