



Health... at the heart of life in Blackpool

**NHS**

*Blackpool*

*Clinical Commissioning Group*

# NHS Pathways 111 Directory of Services

**Jackie Heardman**  
Local DoS Lead



- The DoS consists of a collection of services, split into service types, listed under a commissioning organisation
- Each service is profiled to include:
  - **Demographic Info** – contact details, opening hours, call handler instructions etc
  - **Timeframe** (Dispositions)
  - **Clinical Content** (Symptom Groups / Symptom Discriminators)
  - **Service Restrictions** eg age / gender / registered patient population
- Generally there are two main clinical updates per year (Spring/Autumn)

**NHS Blackpool CCG**

**Type** Commissioning Organisation      **Service ID** 9573      **Created by** Manager On 17/06/2011 10:19

**Status** Active      **ODS Code** 00R      **Modified by** ROBOT On 31/10/2014 08:26

Demographic Details	Capacity Status	Clinical Details	Endpoint Details	Change History
---------------------	-----------------	------------------	------------------	----------------

**CONTACT DETAILS**

**Address** Seasiders Way, Blackpool  
FY1 6JX

**Postal Locality** Blackpool

**Public Phone** 01253 651200

**Non-Public Phone**

**Fax**

**Email**

**Website**

**OPENING TIMES**

Monday	08:30 - 17:00
Tuesday	08:30 - 17:00
Wednesday	08:30 - 17:00
Thursday	08:30 - 17:00
Friday	08:30 - 17:00
Saturday	
Sunday	
Bank Holidays	

**CALL HANDLER REFERRAL INSTRUCTIONS**

No instructions specified

**PARENT SERVICES**

▶ [North West Region](#)

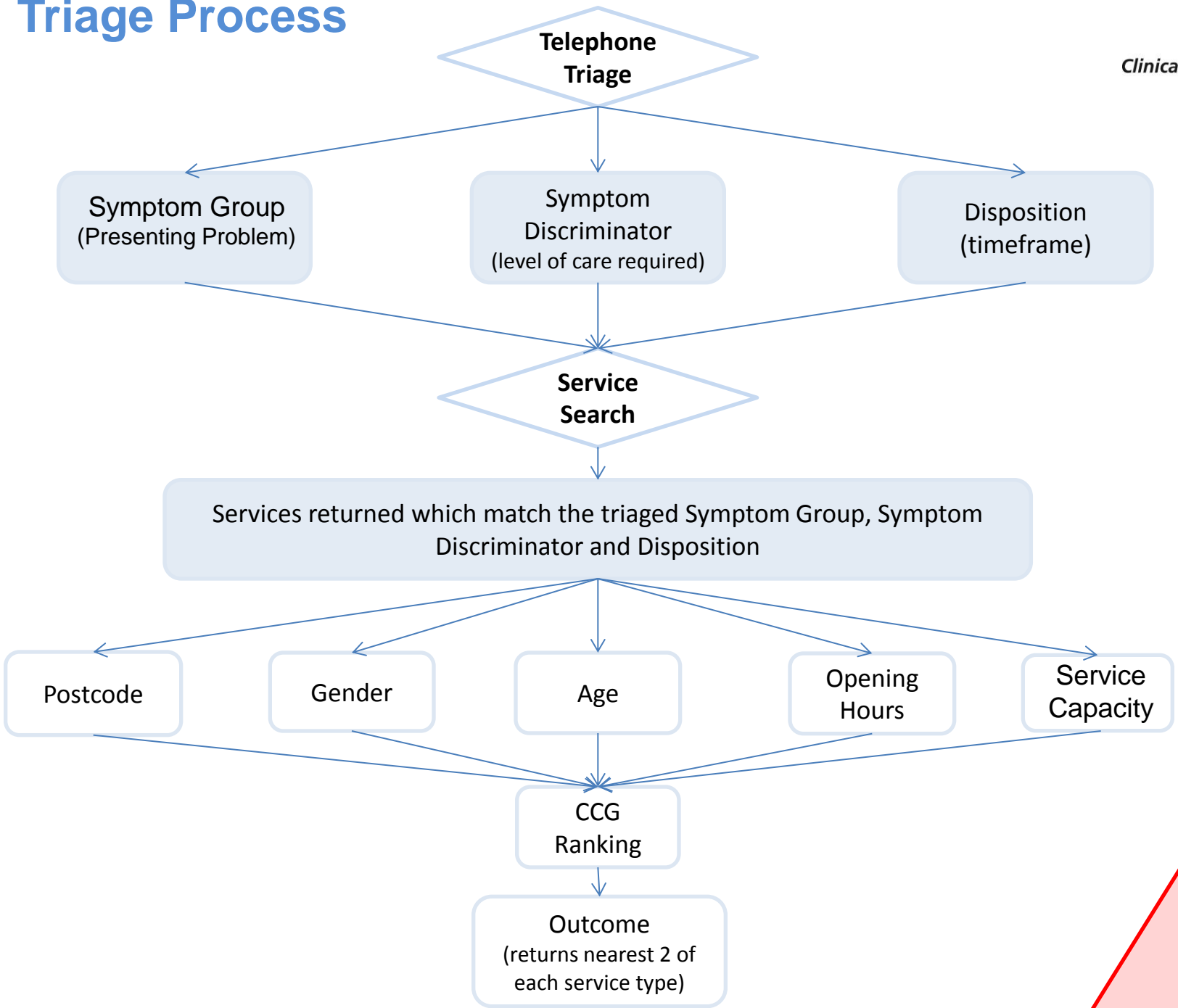
**Child Services**

- Clinics (1)
- Community Based Services (3)
- Dental Emergency (1)
- Dental Services (14)
- District/Community Nurse Non-Prescriber (8)
- District/Community Nurse Prescriber (6)
- Emergency Department (1)
- GP Choice (8)
- GP OOH Provider (2)
- GP in hours (25)
- GP-Led UCC with ED (1)
- Health Visitor (16)
- Intermediate Care (1)
- Mental Health (5)
- Midwifery (1)
- Optician (22)
- Pharmacist (44)
- Retired Services (8)
- Sexual Health (7)
- Social Care (5)
- Specialist Service (1)
- WIC (2)

**DISPOSITION INSTRUCTIONS**

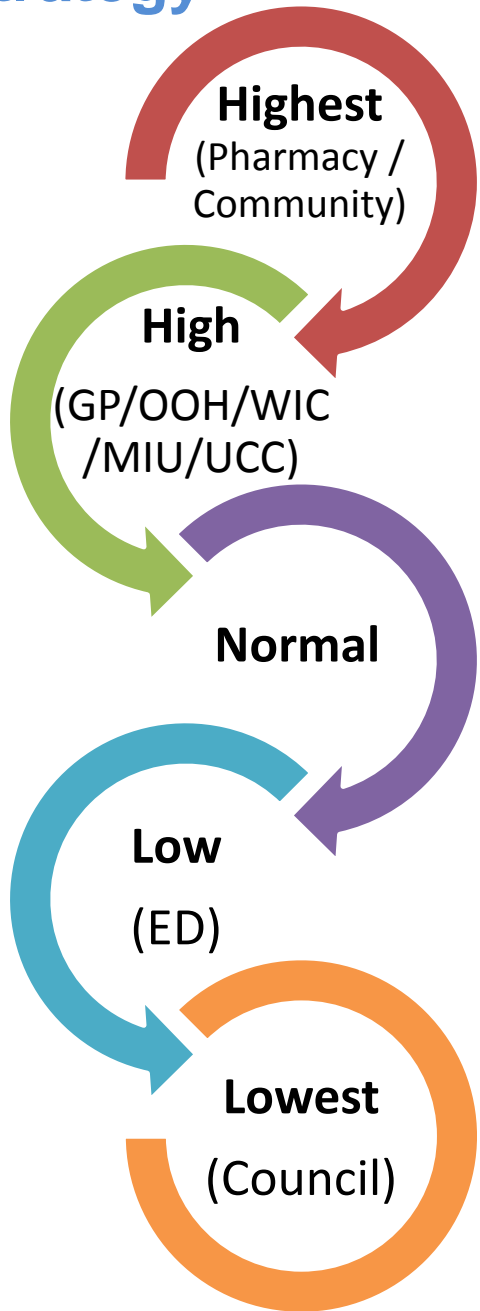
No instructions specified

# 111 Triage Process



**If no services meet the criteria 2 nearest EDs will return**

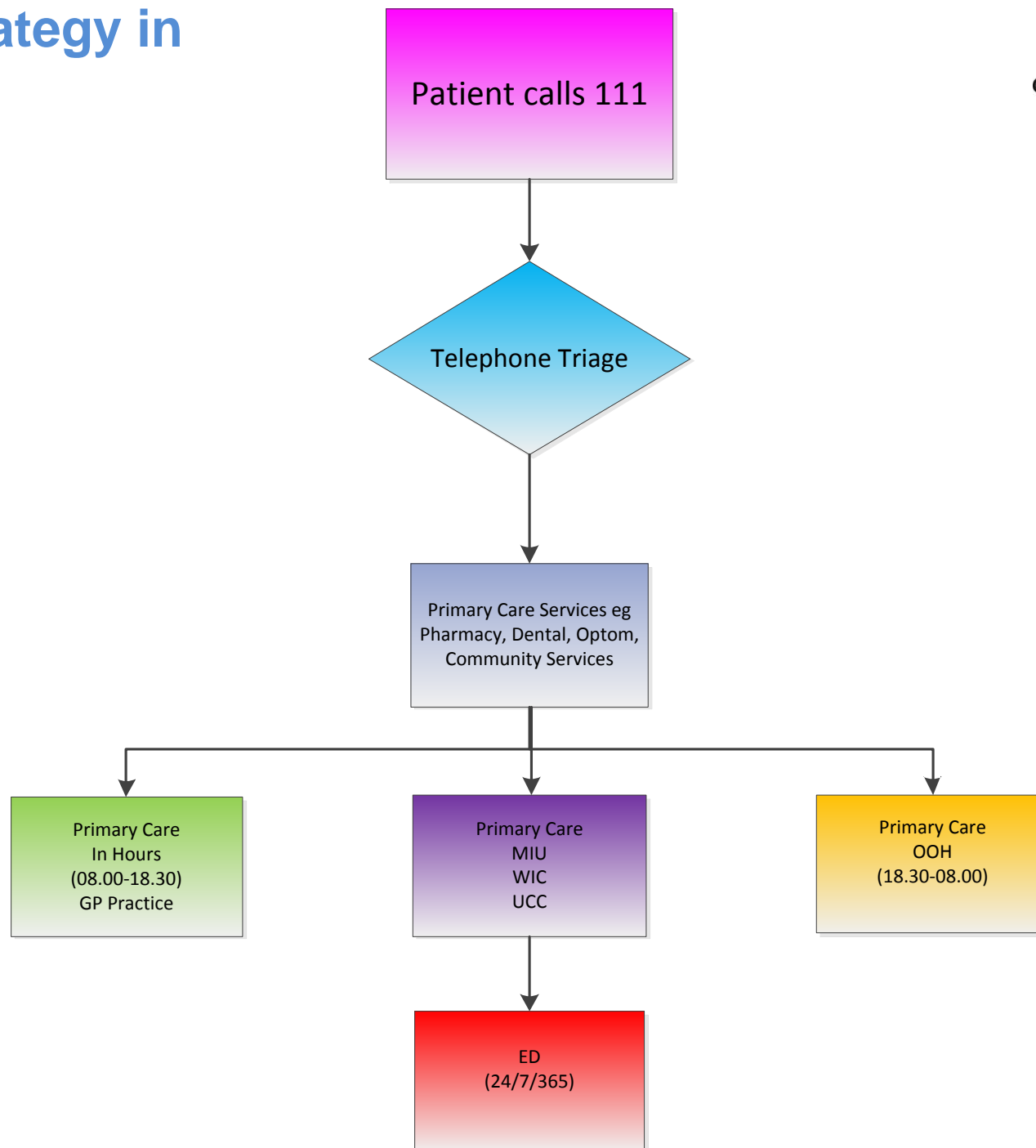
# DoS Example Ranking Strategy



# Pharmacy Ranking by CCG

Pharmacy Service/Ranking by CCG					
NHS Blackburn with Darwen CCG	Services	48			
	Ranking	1			
NHS Blackpool CCG	Services	44			
	Ranking	1			
NHS Bolton CCG	Services	82			
	Ranking	1			
NHS Bury CCG	Services	40	NHS Salford CCG	Services	61
	Ranking	1		Ranking	1
NHS Central Manchester CCG	Services	41	NHS South and Vale Royal CCG	Services	53
	Ranking	1		Ranking	1
NHS Chorley and South Ribble CCG	Services	48	NHS South Manchester CCG	Services	45
	Ranking	1		Ranking	1
NHS Cumbria CCG	Services	112	NHS South Sefton CCG	Services	38
	Ranking	1		Ranking	1
NHS East Lancashire CCG	Services	106	NHS Southport and Formby CCG	Services	30
	Ranking	1		Ranking	1
NHS Eastern Cheshire CCG	Services	42	NHS St Helens CCG	Services	41
	Ranking	1		Ranking	1
NHS Fylde and Wyre CCG	Services	39	NHS Stockport CCG	Services	67
	Ranking	1		Ranking	1
NHS Greater Preston CCG	Services	40	NHS Tameside And Glossop CCG	Services	57
	Ranking	1		Ranking	1
NHS Halton CCG	Services	25	NHS Trafford CCG	Services	63
	Ranking	1		Ranking	1
NHS Heywood Middleton and Rochdale CCG	Services	49	NHS Warrington CCG	Services	39
	Ranking	1		Ranking	1
NHS Knowsley CCG	Services	31	NHS West Cheshire CCG	Services	53
	Ranking	1		Ranking	1
NHS Lancashire North CCG	Services	39	NHS West Lancashire CCG	Services	25
	Ranking	1		Ranking	1
NHS Liverpool CCG	Services	121	NHS Wigan Borough CCG	Services	58
	Ranking	1		Ranking	1
NHS North Manchester CCG	Services	52	NHS Wirral CCG	Services	85
	Ranking	1		Ranking	1
NHS Oldham CCG	Services	53	Grand Total - Active Services		
	Ranking	1			1727

# Ranking Strategy in Action



# NW Pharmacy Services



**Blackpool  
Clinical Commissioning Group**

NW Pharmacy Services listed on the DoS as at 21/1/15	
CCG	No of Services
NHS Blackburn with Darwen CCG	48
NHS Blackpool CCG	44
NHS Bolton CCG	82
NHS Bury CCG	40
NHS Central Manchester CCG	41
NHS Chorley and South Ribble CCG	48
NHS Cumbria CCG	112
NHS East Lancashire CCG	106
NHS Eastern Cheshire CCG	42
NHS Fylde and Wyre CCG	39
NHS Greater Preston CCG	40
NHS Halton CCG	25
NHS Heywood Middleton and Rochdale CCG	49
NHS Knowsley CCG	31
NHS Lancashire North CCG	39
NHS Liverpool CCG	121
NHS North Manchester CCG	52
NHS Oldham CCG	53
NHS Salford CCG	61
NHS South and Vale Royal CCG	53
NHS South Manchester CCG	45
NHS South Sefton CCG	38
NHS Southport and Formby CCG	30
NHS St Helens CCG	41
NHS Stockport CCG	67
NHS Tameside And Glossop CCG	57
NHS Trafford CCG	63
NHS Warrington CCG	39
NHS West Cheshire CCG	53
NHS West Lancashire CCG	25
NHS Wigan Borough CCG	58
NHS Wirral CCG	85
<b>Grand Total</b>	<b>1727</b>





### SDs mainly fall into 3 categories AMB, ED, PC

#### Primary Care SDs

- **SD Full Primary Care assessment and prescribing capability**

This means a practitioner with the capability to perform a full clinical assessment of Primary Care conditions within the SG. The practitioner should be able to prescribe for and manage the conditions and arrange investigations, admission or referral for specialist opinion if required.

- **SD Full mental health assessment and prescribing capability**

This means a practitioner with the capability to perform a full clinical assessment of mental health problems within the SG. The practitioner should be able to prescribe for and manage conditions and arrange admission if required.

- **SD Full dental assessment and prescribing capability**

This means the capability to perform a full clinical assessment of dental conditions within the SG. The practitioner should be able to prescribe for and manage dental conditions relating to the SG and to arrange investigations, admission or referral for specialist opinion if required.

- **SD Full obstetric assessment and management capability**

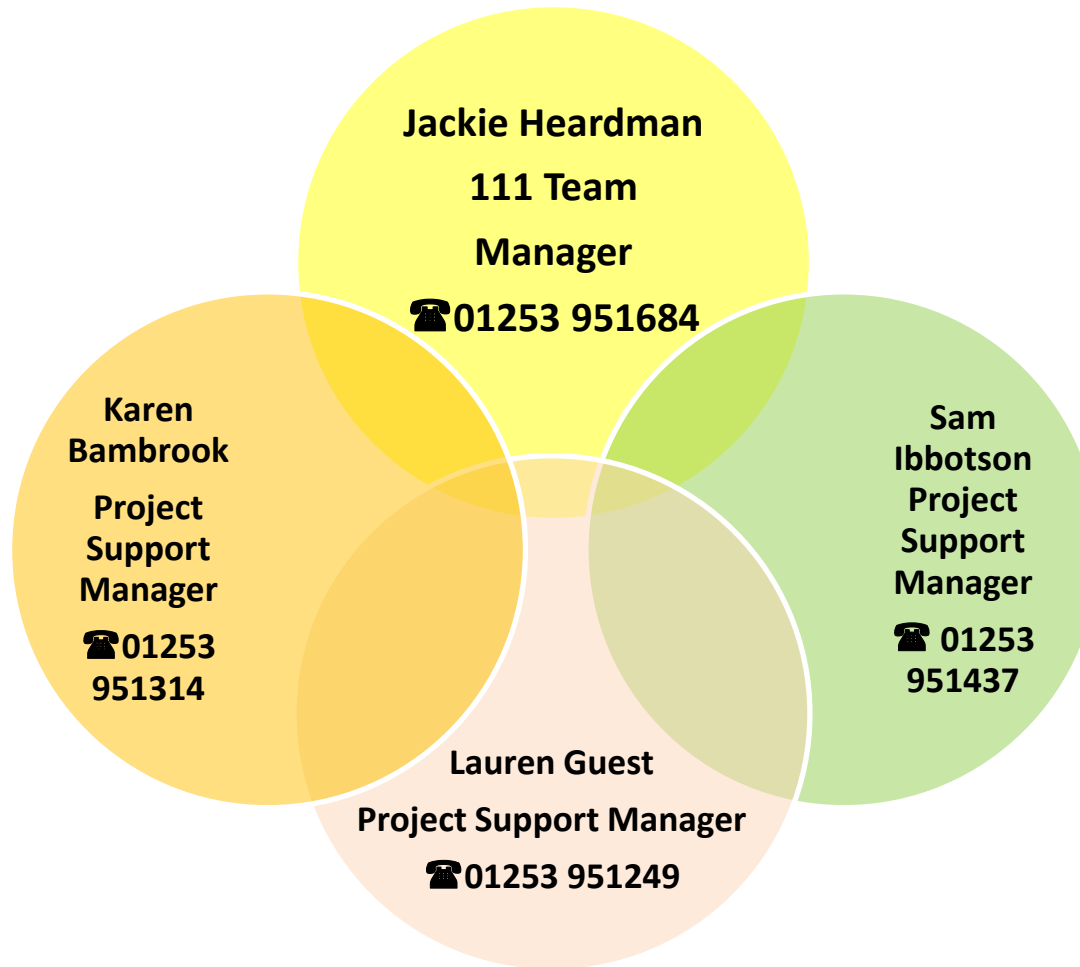
This means a Registered Midwife or Medical Practitioner who can provide assessment and advice for pregnancy-related problems within the Symptom Group and arrange investigation and admission if required.

- **SD Assessment and management capability, minor condition**

This means a healthcare professional, e.g. an optician or pharmacist, with the capability to clinically assess and manage specific conditions within the SG that are unlikely to require prescription medication, further investigation or onward referral.



# Team Contact Details



[dos.maintenance@blackpool.nhs.uk](mailto:dos.maintenance@blackpool.nhs.uk) or [firstname.lastname@blackpool.nhs.uk](mailto:firstname.lastname@blackpool.nhs.uk)

# Any Questions?



**when it's less  
urgent than 999**