

PHARMACY Local Professional Network PLAN ON A PAGE 2017-19

Introduction

- The Lancashire Pharmacy Network aims to inform and support the implementation of national strategy and policy at a local level, work with key stakeholders on the development and delivery of local priorities and provide local clinical leadership to commissioners and providers.
- The vision: **People and Pharmacy; Making the most of medicines and supporting healthier communities in Lancashire**
- The Model: The profession of pharmacy collaborating across Lancashire through the network to develop and improve quality practice, innovate to improve health and well being outcomes and explore new models of care through integration.
- For discussion about this plan please contact LPN Chair Linda Bracewell, lindabracewell@nhs.net

Our priorities for the next 5 years

P1

- **Priority 1: Lancashire Healthy Living Pharmacy as a platform for new models of care;** defining a new model of integrated NHS pharmacy in communities.

P2

- **Priority 2: Optimise Repeat Medicines Services;** Increased NHS Repeat dispensing improving patient safety, efficiency and demand management for repeat medication. Patient owned ordering of repeat medication via Patient Access. Reduced waste.

P3

- **Priority 3: NHS Pharmacy and People with Long Term Conditions;** integrated approaches to enable people to self manage and stay as well as possible, at home as long as possible, improving concordance and health-outcomes,

P4

- **Priority 4: NHS Pharmacy in Urgent Care Pathway;** A tiered approach from advice and Pharmacy First minor ailments support, through 111 referral and episodic care towards non medical prescribing model of first contact care.

P5

- **Priority 5: Hospital Discharge to Community Pharmacy;** Integrated NHS Pharmacy supporting people at discharge and reducing medicines related hospital readmissions.

Initiatives which we will focus on 2017/18 – 18/19

- 1. Implement the CP Forward View** including community pharmacy as:
 - The facilitator of personalised care for people with long term conditions.
 - The trusted, convenient first port of call for episodic healthcare advice and treatment
 - The neighbourhood health and well being hub.
- 2. Implementation of e NHS Repeat Medication Service**
 - Multi-disciplinary learning events on locality footprint
 - Supporting effective communication including EPS, SCR and Patient Access.
- 3. Integration of Pharmacy within Urgent Care Pathway.**
 - Tiered approach for CP
 - Pharmacist in Urgent Care/OOH
 - 111 Pharmacy Referral
- 4. Hospital Discharge to Community Pharmacy**
 - Build capacity of current services
 - Reduce inequality of access to service across Lancashire.

Analysis of Impact against Triple Aims

- Care & Quality**
- Sustainable, high quality NHS Pharmacy with less variation and fewer inequalities.
 - Proactive, co-ordinated, holistic and person centred care
 - Resilience through Pharmacy Access Scheme and Quality Payments Scheme.
- Health & Wellbeing**
- Improved and increased provision of self-care and community based episodic care
 - Pharmacy as community hub for public health, sign-posting, brief interventions, healthy lifestyle advice
 - Screening e.g. HealthChecks, BP, AF
- Finance & Efficiency**
- Reduced medicines waste through efficiencies in repeat medicines systems
 - Greater utilisation of pharmacy increasing capacity in primary care.
 - Concordant approaches to medicines improving patient outcomes and reducing hospital admissions.

An underpinning programme of enablers includes:

- A. NHS Pharmacy supporting Digital Maturity** through EPS towards EPS4, SCR access towards read/write access to patient records, pharmacy network integration e.g DOS. **B. LPN for pharmacy** as the engine room leading change in pharmacy towards integrated models of delivery. **C. Developing the pharmacy workforce** through leadership and cultural change towards knowledge, skills and competencies to deliver integrated roles in health and social care teams.